

SmartChoice Program

Lower-cost options for high-tech imaging services

Costs for MRIs, CT and PET scans can vary a lot depending on where you have the test done. We know that cost and quality are two important factors to consider when choosing where to receive care. With SmartChoice, you can enjoy both — lower-cost options and high-quality imaging services.

What is SmartChoice?

The SmartChoice program can help you save money by offering lower-cost, in-network facilities for your approved radiology scans. While the final decision on where to receive services is always yours, Medical Mutual wants you to have options so you can make the right choice for your health and wallet.

How does SmartChoice work?

- Your healthcare provider submits a request to Medical Mutual for radiology services, such as an MRI, CT or PET scan.
- A SmartChoice representative determines if there are other facilities in your plan's network that can provide the same quality services at a lower cost.
- If other in-network facilities are available at a lower cost, a SmartChoice representative will contact you to let you know about these lower-cost options.
- You pick the facility that best meets your needs, and a SmartChoice representative will schedule your appointment for you. If you've already made an appointment at a different location, they'll cancel it for you and let your doctor know you've selected a different facility.

Why should I participate in SmartChoice?

The SmartChoice program offers:

- Personalized attention from a highly-trained SmartChoice representative.
- Information about lower-cost, in-network facilities that offer the same tests your doctor has ordered for you. You'll save money without sacrificing quality or care.
- Help with scheduling your appointment at a convenient location near home or work.
- Information about your approved tests including authorization number, facility address and contact information.

For more information about SmartChoice, visit [MedMutual.com/SmartChoice](https://www.MedMutual.com/SmartChoice) or call Medical Mutual Customer Care at the number on your member ID card.